



Policy Title: **Quality Policy**

Reference to the Company will refer to “Force One Limited”

This will be achieved by

1. Providing a Quality service designed to meet & exceed the Clients expectations.
2. To continually meet the requirements & expectations of its Client & their Customers in a Safe & Profitable manner. This by the measuring & monitoring of the contract specific Key Performance Indicators.
3. Building & maintaining close working relationships with the Client at all Management & Operational levels.
4. Responding in a professional manner to the Clients changing needs.
5. By Monitoring, Maintaining, and Improving, performance & service delivery through the setting of objectives, targets & periodic reviews.
6. Upon the award of tenders, identifying any changes & communicating this information to relevant Operational staff.
7. Controlling & reviewing the processes that deliver the service to the Client

The Managing Director shall be responsible for the effective implementation of this policy, with the assistance and commitment of all employees within their specific areas of responsibility

The Management Representative shall be authorised and charged with the responsibility to ensure that Quality systems defined in the Quality manual are observed and maintained on behalf of the undersigned

Patrick Burke

A handwritten signature in black ink, appearing to read "Patrick Burke".

Managing Director

Dated 05/01/2021

Force One Ltd

Next Review: 5th January 2022 (latest)